



*The Consumer Choice Award for
Excellence in the Investigation Industry!*

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Our Privacy Policy Guidelines:

What personal information do we collect? – We collect information from our clients, including your name, contact information and any other relevant information.

Why do we collect it? We collect this information to carry out our assignment.

How do we collect it? We collect this information over the phone or by email.

What do we use it for? We use it for the purposes of our investigation.

Where do we keep it? We maintain our files in a secure management system

How is it secured? It is secured by our anti-virus software.

Who has access to or uses it? The investigator has access to it.

To whom is it disclosed? It is only disclosed to the investigator.

When is it disposed of? It is disposed of when the matter is completed.

What information do we require from our client ? We require the purpose of the investigation by email. As part of our investigation report, we will identify the purpose of the investigation and why the information is collected.

Does the Federal Privacy Act have jurisdiction over private matters? No.

Does the Federal Privacy Act have jurisdiction over commercial matters? Yes

Do private investigators have authorization to carry out investigations? Yes, we are licensed to carry out investigations and we are governed by the *Private Investigators & Security Guards Act.*

What is your license number? 68

Who is your licensing body? Aboriginal and Community Law Enforcement Services.

